High Touch Servicing: A Way Out For Those At Risk of Foreclosure

Tuesday, April 23, 2019
2:00pm - 3:30pm EST
Welcome

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Housekeeping

- This webinar is being recorded and will be mailed to registrants and available online within one week
- All webinar attendees are muted to ensure sound quality
- Ask a question or share your thoughts any time by typing into the text box of your GoToWebinar Control Panel
- If you experience any technical issues, email gotomeeting@prosperitynow.org
Prosperity Now’s mission is to ensure everyone in our country has a clear path to financial stability, wealth and prosperity.
Today’s Agenda

✓ Welcome & Introductions
✓ Overview of High Touch Servicing (HTS)
✓ Introducing Prosperity Now’s HTS Brief
✓ Discussion w/Daniel Lynch & Susan Eribarne
✓ Audience Q&A
✓ Next Steps & Close
Today’s Moderator

Pamela Agava
Program Manager, Affordable Homeownership
Prosperity Now
Today’s Speakers

Daniel Lynch
President & CEO,
Affiliate Mortgage Services
(formerly Habitat for Humanity)
Michigan Fund

Susan Eribarne
Counseling & Client Development Manager,
Clinch-Powell RC&D Council, Inc.
Discussion with Daniel Lynch

Daniel Lynch
President & CEO, Affiliate Mortgage Services
(formerly Habitat for Humanity)
Michigan Fund
Discussion with Susan Eribarne

Susan Eribarne
Counseling & Client Development Manager, Clinch-Powell RC&D Council, Inc.
Audience Q & A

What questions do you have?

Share them in the Questions box!
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Susan Eribarne
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Next Steps

▪ Complete the follow-up **survey**!

▪ Explore Prosperity Now’s **new High Touch Servicing Brief**

▪ Join the **Affordable Homeownership Network** for regular updates
  https://prosperitynow.org/get-involved/affordable-homeownership

▪ Stay in touch with others working toward housing affordability
  through the **Affordable Homeownership Network Listserv**
  http://bit.ly/AffordableHomeownershipListserv

▪ Look out for a **follow-up email** with a recording of today’s session
  and related resources—and share with your colleagues

▪ Stay tuned for **future learning events**!
Expand Your Networks with the Prosperity Now Community

Sign up for listservs and working groups, volunteer to facilitate peer discussions, serve in a leadership role—and more!

- Affordable Homeownership Network
- Campaign for Every Kids Future (Children’s Savings Accounts)
- Financial Coaching Network
- Innovations in Manufactured Housing (I’M HOME) Network
- Medical Financial Partnerships Network (Health/Wealth)
- Racial Wealth Equity Network
- Savings Network
- Taxpayer Opportunity Network (VITA/community tax prep)

Visit any of the above Networks at prosperitynow.org/get-involved to get started.
Thank You!

Please complete our survey!