Down:
1. The important hurdle one must jump over to become a tax preparer
2. It's still delaying EITC refunds
3. It was this guy's first filing season in a new job
4. Strange new marking on intake form
5. The B in QBID
6. The D in QBID

Across:
6. The Q in QBID
7. Tax year 2018 is the last year for this headache
8. How we fix our mistakes
9. The tax part of Prosperity Now
10. They aren't worth so much any more
11. The I in QBID
12. Not a desired result
13. What many taxpayers need to adjust
14. VITA's main tax prep tool
15. How VITA can recommend changes to TaxSlayer
16. This is one way to pay a big balance due
17. The I in QBID
18. The only language we ask about now
19. The heart and soul of VITA
20. Get one of these if you can't file by April 15
21. When IRS seemed to close for a while
22. What was torn asunder
23. A desirable outcome
24. Acronym for the new $500 credit
25. VITA's main man at IRS SPEC