Community Listening Session
Impact of Coronavirus on Service Delivery

March 18, 2020
2:00 – 3:00 PM EST
Housekeeping

- This is a group discussion! Share comments or ask questions at any time by clicking the **raised hand button** or typing into the question box.

**Tip:** Select “Phone” in the Audio tab to dial in. And please enter your audio PIN!

This is a listening session and we want to hear your voices! If you can, please be ready to speak.

- This session is being recorded and will be shared by email within one week.

- If you experience any technical issues, email gotomeeting@prosperitynow.org.
Today’s Cohosts

Fran Rosebush Baylor
Director, Field Engagement
Prosperity Now

Parker Cohen
Interim Director, Savings & Financial Capability
Prosperity Now
Today's Speakers

You!
Service Providers,
Prosperity Now Community
Our field’s work is critically important

Fran Rosebush Baylor
Director, Field Engagement
Prosperity Now
Responding to impacts of COVID-19

- **Federal Government Response**
  - Legislation currently in the Senate—COVID-19 testing, food assistance, unemployment assistance, paid sick leave (with large gaps)
  - Considering $1 Trillion Stimulus package—direct $ assistance (checks), bailout for industries, small business assistance
  - U.S. Small Business Administration providing disaster assistance loans

- **States and municipalities**
  - Banning residential evictions (Baltimore) and commercial evictions for small and medium size businesses (San Francisco)
  - Guaranteeing paid sick leave (Oakland)

- **Local non-profits and community leaders**
  - Coordinating food assistance and medical help
  - Setting up ‘workers’ fund’ for hourly workers
  - VITA sites looking for alternative models (drop off, virtual assistance, assisted self-prep)

- **More**
  - Bloomberg article on fundraising during tough times
  - MD Nonprofit Assoc: What Non-Profits Needs to Know about COVID-19
  - Prosperity Now and TON Listening Sessions and advocacy – today
What We Hope To Achieve

Parker Cohen
Interim Director, Savings & Financial Capability
Prosperity Now
Today’s Objectives

✓ To meet (virtually) with your peers to discuss strategies to serve clients/communities during this crisis.

✓ To use what we learn to advocate to funders, policymakers, and other key stakeholders to increase support during this time.
Poll
Poll: What is going on with your organization/programs right now? [Select all that apply]

- Not providing any services
- Still providing limited in-person services or just basic needs
- Providing services online only
- No change in service provision
- Other [tell us more in the question box!]
Discussion
We want to hear from you--this is a group discussion!

- Raise your hand to ask a question (using the control panel) and we will unmute your call.
- Or type your questions or comments into the chat or question boxes on the control panel.
What services do clients really need right now?
Given what clients need, where is the gap in service provision that you or your partners are not able to meet?
How are we filling these gaps? What are some strategies or best practices you are trying that you would like to share with your peers?
What are some of your community leaders, national organizations and funders doing to serve your clients and your organizational needs? What supports do you need more off?
Next Steps
The Prosperity Now Community (formerly Assets & Opportunity Network) brings together more than 24,000 practitioners and advocates from all 50 states and DC to create strong connections, share learning and mobilize action to create lasting social change for household financial security.

**JOIN OUR PROSPERITY NOW COMMUNITY NETWORKS**

- **AFFORDABLE HOMEOWNERSHIP NETWORK**
  Turning the tide in favor of more homes for more people.

- **CAMPAIGN FOR EVERY KID’S FUTURE**
  Working to connect 1.4 million kids with savings accounts by 2020.

- **FINANCIAL COACHING NETWORK**
  Putting wealth and prosperity within reach of more families through financial coaching.

- **HEALTH AND WEALTH NETWORK**
  Exploring how our wealth impacts our health, and vice versa, and how we can collaborate to address it.

- **I'M HOME NETWORK**
  Making the dream of owning a manufactured home a secure reality for millions.

- **RACIAL WEALTH EQUITY NETWORK**
  Closing the racial wealth divide by reversing the effects of centuries of discriminatory policies and practices.

- **SAVINGS NETWORK**
  Helping all families build savings to prevent being one paycheck away from crisis.

- **TAXPAYER OPPORTUNITY NETWORK**
  Strengthening community tax programs to deliver critical tax assistance to low- and moderate-income taxpayers.

Networks bring together your peers and other experts to open doors to opportunity.

Joining a network enables you to start receiving access to timely information, publications and alerts related to the issue areas of your choosing.

[prosperitynow.org/get-involved]
Take action with Prosperity Now Campaigns!

Sign up to stay informed about the latest developments and opportunities to take action by joining one of our four federal policy campaigns. Take Action on these through the Advocacy Center!

**HOMEOWNERSHIP**

Homeownership is key to building wealth. Together, we will advocate for products and policies that provide more affordable homes to more people.

**CONSUMER PROTECTIONS**

Consumer protections create fairer, more transparent financial markets. Together, we will ensure consumers keep the safeguards they deserve.

**FINANCIAL SECURITY**

Safety net programs help protect vulnerable individuals and families from falling deep into poverty. Together, we will protect programs like SNAP, IDAs and more to help those in need when they need it most.

**TURN IT RIGHT-SIDE UP**

The vast majority of tax incentives go to those at the top, not to those who need it most. Together, we will turn our upside-down tax code right-side up.

Visit any of the Campaigns above at [https://prosperitynow.org/take-action](https://prosperitynow.org/take-action) to learn more and join.

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[prosperitynow.org](http://prosperitynow.org)
Thank You!

Please complete our survey!